

SERVICE OPTIONS & PLANS

Whether you need help once in a while or want us watching over your system around the clock, choose the support that fits the way you live and work.



SERVICE OPTIONS

PAY AS YOU GO

Perfect for clients who only need occasional assistance.

NO MONTHLY COMMITMENT

HOURS

Mon–Fri

9:00 am – 5:00 pm

PHONE SUPPORT

\$99*

After complimentary assessment

ON-SITE SERVICE

\$249 first hour

\$50 each additional 15 minutes

*Phone support fee can be applied to an on-site service call if one is needed.

SERVICE PLANS

24/7 SUPPORT

RENEWS YEARLY, NO CONTRACTS

SELECT

\$50 / month

\$600 /year Billed Annually

Expert service and tech support when you need it.

A path for support when something isn't working.

- ✓ 24/7/365 Phone Support
- ✓ Priority Scheduling
- ✓ Dedicated Local Team

ⓘ OVRC device and setup required

MOST POPULAR

PREFERRED

\$100 / month

\$1,200 /year Billed Annually

Faster fixes and fewer callbacks.

More ways to reach our team and deeper troubleshooting.

Everything in Select, plus:

- ✓ 24/7/365 Email Support
- ✓ Video Assist
- ✓ Expanded Third-Party Device Support
- ✓ Proactive Monitoring

ⓘ OVRC Pro device and setup required

PREMIER

\$200 / month

\$2,400 /year Billed Annually

We watch your system, so you don't have to.

For clients who want the broadest access to our team.

Everything in Preferred, plus:

- ✓ 24/7/365 Chat & Text Support
- ✓ Proactive Monitoring with Bi-Annual System Reviews
- ✓ Annual On-Site Checkup
- ✓ One Hour of On-Site Service

ⓘ OVRC Pro device and setup required